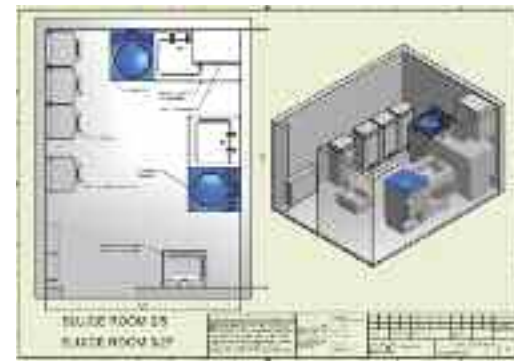




We at DDC Dolphin realised long ago that innovation and development were the foundation of meeting and exceeding the ever-changing requirements of our customers. We are in a unique and knowledgeable position to recognise needs in the marketplace, and to address them through new technology, and through better use of existing technology.

For example, our team of design engineers are working with silver-based microbe safe surfaces to better control the risk of infection in dirty utility rooms/slucie rooms. Also, our latest Pulpmatic Macerator incorporates newly patent pending technology:



- hands-free operation to reduce the risk of infection
- dry macerating cycle to reduce power and water consumption
- larger capacity to increase efficiency of operation



The combination of two decades of specialist experience, a commitment to evolution and advancement, and most importantly, listening to our customers, have been key factors in maintaining DDC Dolphin's position as market leaders in slucie room and dirty utility room products and services throughout that time.



DDC Dolphin is dedicated to excellence and innovation in slucie room and dirty utility room design, and equipment manufacture, installation, testing and servicing.

We specialise in slucie rooms and dirty utility rooms in care-homes, hospitals, hospices and special needs schools. Twenty years of experience allows us to provide comprehensive and meaningful advice and support throughout planning, design and specification processes for new or existing facilities, allowing us to tailor solutions to your requirements and enable you to meet modern infection control standards.

DDC Dolphin is the only UK company that focuses exclusively on the design of effective and hygienic dirty utility rooms and the manufacture, installation and servicing of a complete range of state of the art equipment.

Our clients and customers cover the full spectrum of healthcare establishments from Independent Care homes through to large internationally renowned hospitals. We provide services to everyone involved in the design and ongoing use of healthcare facilities including Architects, Construction Companies, Facilities management, estates management and Infection Control professionals.





As the only company that manufactures all types of sluice and dirty utility room equipment we offer the most comprehensive product range available in the UK. All our machines are designed and manufactured to the highest standards ensuring safe, clean and efficient operation.



DDC Dolphin offer unsurpassed after-sales service for all sluice room and dirty utility room appliances. Our comprehensive and specialised knowledge and expertise has developed over twenty years. Our engineers are fully trained, and re-certified on a regular basis, ensuring we always offer the very best advice, and the very best service. DDC Dolphin engineers are specialists in the installation, testing, and maintenance of all dirty utility room equipment.



Panamatic® Bedpan washer disinfectors

Available in a wide range of sizes and formats to suit every situation including both front and top loading machines.

PULPMATIC



Pulpmatic® Pulp product macerator

Setting new standards in pulp maceration, a unique machine with complete hands free operation helping to reduce HCAs.



Incomatic® Incontinence waste macerator

A hygienic and economical way to deal with all forms of incontinence waste. Incorporating DDC Dolphin's unique antimicrobial Microbesafe lid.



Hygenex® Stainless Steel equipment

A comprehensive range of high quality stainless steel equipment manufactured to medical standards to complete a sluice or dirty utility room.

INCOMATIC



Site and machinery surveys

Our engineers' surveys ensure that machines and sites are working effectively and meet current healthcare standards. These also provide professional recommendation on the repair, refurbishment or replacement of equipment.



Advice on room layout and installation

Room design, layout and services supply workflow can play an important part in providing efficient and hygienic performance of machinery and utilities.



Commissioning and staff training

Training of staff in the use of equipment and the correct installation is vital in providing a safe and hygienic environment and ensures proper use of equipment.



Service, maintenance and repair

Qualified engineers provide regular service and emergency out of hours coverage for types and makes of sluice equipment.



Weekly, quarterly and annual testing

Regular testing by engineers trained and qualified to the highest HTM 20 30 01 01 standards can help to ensure machines are operating effectively and safely.