

# SLUICE

*DDC... At Your Service!*



## Product Range

- Sluice Servicing
- Panamatic Top and Front Loading Washer Disinfectors
- Hygenex Stainless Steel Sanitaryware
- Incomatic Pad Macerators
- Disposable Bedpan Macerators
- Ancillary Sluiceroom Equipment

**DDC Dolphin**  
The Fulcrum  
Vantage Way  
Poole  
BH12 4NU



DDC Dolphin  
The Fulcrum  
Vantage Way  
Poole, BH12 4NU

Affix  
Stamp  
Here



Certificate No. 1161196

Telephone: +44 (0) 1202 731555  
Facsimile: +44 (0) 1202 731666  
Email: [sales@sluice.co.uk](mailto:sales@sluice.co.uk)  
Web: [www.sluice.co.uk](http://www.sluice.co.uk)



*infection control*

[www.sluice.co.uk](http://www.sluice.co.uk)

## Top Class After-Sales Service for Sluiceroom Equipment

- **Manufacturer of the market-leading Panamatic sluicer disinfectors and Incomatic macerators**
- **Unparalleled wealth of expertise and experience in sluicerooms**
- **Capabilities that extend not just to Panamatics and Incomatics but to most models commonly found in the UK**
- **Network of directly-employed specialist engineers based throughout the country**
- **Stocks of spare parts held on our vans for all major brands and models**
- **Rapid response, accurate diagnosis, quick repair**
- **Courteous customer care, whether you are dealing with our engineers on the road or our administration staff at Head Office**

DDC Dolphin has grown to become the UK's leading sluiceroom equipment specialist. Through our exclusive focus on the manufacture, supply and maintenance of sluiceroom equipment, we aim to be the very best at what we do.

Our commitment is to provide quality products and service at competitive prices. We constantly monitor every aspect of our activity in an effort to improve continually our product and service offer for the benefit of our customers.

## Service Contract or Call-out?

Under contract, your machine receives a thorough check-up; at a call-out service visit, an engineer attends only to the fault reported. Call-out work is no less professional but its scope is less comprehensive.

### Regular maintenance:-

- keeps machines working more efficiently than ones that are neglected
- reduces significantly the likelihood of parts failing prematurely

... important benefits that save you money.

### In addition, with a DDC service contract you'll receive:-

- priority service over non-contract customers
- significant discount on parts required
- reduced call-out costs
- confirmation of disinfection performance
- certificate of regular maintenance to show to your inspectorate

**To take out a contract, simply complete and return the application form. You will find details of options and prices enclosed.**

**To place a call-out, phone us on **01202 731555****

**DDC Dolphin, at your service!**

## Service Contract Application Form

Please fax back on **01202 724855** or detach and post to the address overleaf.

**Name** .....

**Company** .....

**Address** .....

.....

.....

.....

**Please list the machines you wish to include:**

**Make/model** .....

**Make/model** .....

**Make/model** .....

**Make/model** .....

**Make/model** .....

**Make/model** .....

**Service contract duration (Please tick)**

**1 year**

**2 years**

**3 years**

On receipt of your application, we will issue your Service Contract and enclose an invoice for payment.

**Thank you!**

**Call 01202 731555 NOW to discuss how a service contract with DDC could benefit you today!!!**

**Please see insert for contract terms & conditions**