

Quantum Group is a Bournemouth-based construction company that creates vibrant, affordable healthcare communities and delivers secure, long-term real estate investments. Instead of just having a regulatory role through the planning system, they believe that the community and the local authority should be at the centre of the process, involved as partners, generating profits that can be enjoyed by everyone. Their entire ethos is based upon engaging with local people and using 'patient' private money to allow the local community to design, build and benefit from their new settlement.

The Challenge

Quantum Group and the Royal Bournemouth and Christchurch Hospital NHS Foundation Trust entered into a Joint Venture Partnership to build an 80 bedroom care home and to develop 35 residential units on the site of the Christchurch Hospital campus. In order to attract the support of the community, Quantum needed to produce a care home displaying quality and high standards of finish throughout. They sourced and engaged with reputable contractors to help them deliver the project. DDC Dolphin were proud to be selected to provide high quality solutions for the sluice room requirements at the home to be completed by December 2016.

The Solution

DDC Dolphin provided an initial site survey to ensure suitability, a full-size floor template, a pre-installation work pack and catalogue to ensure that the first fix mechanical and electrical works, were completed to the correct dimensions. On receipt of DDC Dolphin's pre-installation paperwork, a DDC Dolphin trained site engineer was deployed to install and commission the new machines. We supplied and installed 4 Panamatic Midi bedpan washer disinfectors and 4 Pulpmatic Ultima macerator machines for each of the sluice rooms at the home, along with a variety of accessories, all designed to facilitate excellent infection control. By choosing DDC Dolphin, Quantum Group could be confident that the home's newly installed washer disinfectors and macerators were of the highest quality, and with over 25 years' experience DDC Dolphin could offer comprehensive advice and support throughout the project, plus aftersales service and care packages on completion.







The Outcome

DDC Dolphin were extremely supportive throughout this demanding project and have worked within our very tight timescales. Throughout the process they provided clear communication and thorough planning. The equipment was delivered and installed in a timely manner and as a result of this successful delivery, we already have plans in place to use DDC Dolphin on our future projects.